

DECISION RESOURCES, LTD.
3128 Dean Court
Minneapolis, Minnesota 55416

2007 CITY OF CHAMPLIN
RESIDENTIAL SURVEY
FINAL MAY 2007

Hello, I'm _____ of Decision Resources, Ltd., a nationwide polling firm located in Minneapolis. We've been retained by the City of Champlin to speak with a random sample of residents about issues facing the city. The survey is being taken because your city representatives and staff are interested in your opinions and suggestions. I want to assure you that all individual responses will be held strictly confidential; only summaries of the entire sample will be reported. (DO NOT PAUSE)

1. Approximately how many years have you lived in Champlin?
- | | |
|-------------------------|-----|
| LESS THAN ONE YEAR..... | 3% |
| ONE OR TWO YEARS..... | 5% |
| THREE TO FIVE YEARS... | 16% |
| SIX TO TEN YEARS..... | 21% |
| ELEVEN - TWENTY YRS... | 31% |
| TWENTY - THIRTY YRS... | 14% |
| OVER THIRTY YEARS..... | 11% |
| REFUSED..... | 0% |

2. Thinking back to when you moved to Champlin, what factors were most important to you in selecting this location?

LOCATION, 19%; AFFORDABLE HOUSING, 24%; YOUNG COMMUNITY, 3%; NEIGHBORHOOD, 2%; OPEN SPACE/RURAL, 14%; CLOSE TO FAMILY AND FRIENDS, 12%; SCHOOLS, 8%; PARKS, 3%; SAFE, 3%; SMALL TOWN FEEL, 6%; RIVER, 3%; SCATTERED, 3%.

3. How would you rate the quality of life in Champlin -- excellent, good, only fair, or poor?
- | | |
|-------------------------|-----|
| EXCELLENT..... | 32% |
| GOOD..... | 62% |
| ONLY FAIR..... | 6% |
| POOR..... | 0% |
| DON'T KNOW/REFUSED..... | 1% |

4. What do you like MOST, if anything, about living in Champlin?

UNSURE, 2%; NOTHING, 2%; QUIET, 10%; SMALL TOWN FEEL, 11%; NEIGHBORHOOD, 6%; FRIENDLY PEOPLE, 9%; RURAL/OPEN SPACE, 8%; LOCATION, 24%; SHOPPING, 10%; SAFE, 4%; EVERYTHING, 3%; PARKS AND TRAILS, 8%; SCHOOLS, 2%; RIVER, 2%; SCATTERED, 1%.

5. What do you think is the most serious issue facing Champlin today?

UNSURE, 18%; NOTHING, 6%; GROWTH, 13%; NEED BUSINESSES, 3%; TOO MUCH DIVERSITY, 6%; RISING CRIME, 11%; TRAFFIC CONGESTION, 14%; CITY GOVERNMENT, 4%; HIGH TAXES, 10%; SCHOOL FUNDING, 3%; TOO MUCH HIGH DENSITY HOUSING, 2%; WATER SUPPLY, 2%; ROAD CONSTRUCTION, 2%; RUNDOWN AREAS, 3%; SCATTERED, 4%.

During the past ten years, the City of Champlin has experienced significant commercial and industrial growth along Highway 169.

6. What do you like most about this growth?

UNSURE, 4%; NOTHING, 11%; RESTAURANTS, 5%; NEW BUSINESS ES, 5%; SUPER TARGET, 6%; VARIETY OF SHOPPING, 24%; CONVENIENT LOCATION, 32%; PROPERTY TAX BASE, 7%; GROCERY STORE, 2%; PROVIDE JOBS, 3%; SCATTERED, 3%.

7. What do you like least about it?

UNSURE, 5%; NOTHING, 20%; LACK OF RESTAURANTS, 3%; TRAF FIC CONGESTION, 35%; TOO MANY BANKS, 4%; DEVELOPMENT IS TOO CONCENTRATED, 5%; POOR USE OF CITY FUNDING, 2%; TOO MUCH GROWTH, 9%; CONSTANT CONSTRUCTION, 3%; EMPTY BUILD INGS, 4%; TOO MUCH HIGH DENSITY, 2%; NOT UNIQUE/TOO MANY CHAINS, 3%; ALL LOOKS THE SAME, 2%; SCATTERED, 4%.

8. What other types of retail or service businesses would you like to see available in Champlin?

UNSURE, 11%; NOTHING, 22%; FINE DINING, 9%; ENTERTAIN MENT, 3%; FAMILY SITDOWN RESTAURANTS, 27%; BOUTIQUE RE TAIL, 4%; HOME IMPROVEMENT STORE, 4%; HIGH END SHOPPING, 3%; WAL-MART, 2%; CLOTHING STORE, 5%; FAST FOOD, 3%; MALL, 2%; SCATTERED, 7%.

9. Does Champlin currently possess an adequate mix of life-cycle housing to meet the needs of all residents, such as young families, maturing families, singles, empty nesters, and retirees? YES.....88% NO.....5% DON'T KNOW/REFUSED.....7%

IF "NO," ASK: (N=21)

10. What types of housing would you like to see more of in the community?

SINGLE FAMILY HOMES, 10%; NURSING HOME, 5%; LOW-INCOME, 24%; SENIOR HOUSING, 29%; TOWNHOMES, 5%; AFFORDABLE HOUSING, 14%; MODERATE PRICE HOMES, 5%; STARTER HOMES, 10%.

I would like to read you list of characteristics about a community. For each one, please tell me if you think Champlin currently has too many or too much, too few or too little, or about the right amount. (ROTATE LIST)

	MANY MUCH	FEW/LITT	ABOUT RIGHT	D.K./REF.
11. Government-assisted low income rental units?	19%	6%	35%	41%
12. Affordable rental units?	12%	8%	50%	31%
13. Luxury rental units?	7%	10%	42%	42%
14. Condominiums or townhouses?	26%	3%	57%	14%
15. Starter homes for young families?	5%	33%	55%	8%
16. "Move up" housing?	8%	12%	72%	9%
17. Higher cost housing?	16%	9%	67%	9%
18. Senior housing?	2%	26%	47%	25%
19. Affordable housing, defined by the Metropolitan Council as a single family home costing less than \$205,000?	4%	39%	48%	10%

Moving on.....

20. What is the most important environmental issue you would like the city's Environmental Resources Commission to address in the next five years?

UNSURE, 29%; NOTHING, 7%; WATER POLLUTION, 12%; RECYCLING, 2%; WATER SUPPLY, 4%; WILDLIFE PRESERVATION, 3%; PROTECT OPEN SPACE, 11%; QUALITY OF DRINKING WATER, 4%; AIR POLLUTION, 2%; STORM WATER RUN-OFF, 5%; MILL POND, 5%; PARK MAINTENANCE, 2%; MISSISSIPPI RIVER, 5%; WETLANDS, 3%; SCATTERED, 6%.

21. In general, do you think the City of Champlin has about the right amount of natural areas and open spaces, too little or too much?

TOO LITTLE.....	32%
ABOUT RIGHT.....	66%
TOO MUCH.....	2%
DON'T KNOW/REFUSED.....	1%

22. Do you support or oppose the use of city funding to revitalize the mill pond at the intersection of Highway 169 and West River Road? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY SUPPORT.....19% SUPPORT.....44% OPPOSE.....9% STRONGLY OPPOSE.....11% DON'T KNOW/REFUSED....17%
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Moving on...

In response to input from residents in the 2002 survey, in 2006 the City of Champlin hired a code enforcement officer to enforce property maintenance codes in a proactive manner, instead of a reactive way when a resident calls City Hall to discuss a potential violation.

23. Do you support or oppose the City taking a proactive approach to property maintenance and code enforcement? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY SUPPORT.....37% SUPPORT.....46% OPPOSE.....5% STRONGLY OPPOSE.....6% DON'T KNOW/REFUSED....7%
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24. How would you rate the general condition and appearance of properties in your neighborhood -- excellent, good, only fair, or poor?	EXCELLENT.....28% GOOD.....55% ONLY FAIR.....14% POOR.....2% DON'T KNOW/REFUSED....2%
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25. Do you feel the City is too tough, about right, or not tough enough in enforcing the City Code on such nuisances as junk cars, messy yards, weeds or tall grass, and outside storage?	TOO TOUGH.....3% ABOUT RIGHT.....60% NOT TOUGH ENOUGH.....29% DON'T KNOW/REFUSED....8%
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IF "TOO TOUGH" OR "NOT TOUGH ENOUGH," ASK: (N=128)

26. Why do you feel that way?

MESSY YARDS, 31%; JUNK CARS, 26%; RUNDOWN HOMES, 19%; TOO PICKY, 9%; DON'T FOLLOW THROUGH, 9%; POORLY MAINTAINED RENTAL PROPERTIES, 2%; LOUD HOME BUSINESSES, 2%; SCATTERED, 3%.

Moving on....

During the past decade, the population of Champlin has increased significantly.

27. Do you feel the quality of city services has been able to keep pace with the population growth? YES.....83%
 NO.....13%
 DON'T KNOW/REFUSED.....5%

IF "NO," ASK: (N=50)

28. What services have not been able to keep pace?

UNSURE, 8%; SNOW PLOWING, 18%; POLICE PATROLLING, 16%; CODE ENFORCEMENT, 14%; ROADS, 18%; RETAIL, 8%; RECREATION OPPORTUNITIES, 10%; WATER SUPPLY, 6%; SEWERS, 2%.

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor?

	EXC	GOO	FAI	POO	DKR
29. Police protection?	32%	58%	8%	2%	1%
30. Fire protection?	23%	60%	6%	2%	10%
31. Code enforcement and property maintenance?	6%	53%	25%	11%	6%
32. Quality and taste of drinking water?	16%	63%	13%	4%	5%
33. Sidewalk maintenance?	8%	58%	14%	2%	18%
34. Trail maintenance?	14%	62%	11%	2%	11%
35. Park maintenance?	17%	65%	9%	1%	8%
36. City-sponsored recreational programs?	20%	53%	8%	2%	18%
37. Garbage and recycling services?	18%	63%	13%	3%	4%

Now, for the next four city services, please consider only city-maintained streets and roads. Do not consider state and county roads, which are taken care of by other levels of government. Hence, Highway 169, Winnetka Avenue, Douglas Drive, West River Road or Dayton Road should not be considered. How would you rate....

	EXC	GOO	FAI	POO	DKR
38. City street repair and maintenance?	10%	62%	22%	5%	2%
39. Snow plowing?	14%	58%	20%	5%	2%

	EXC	GOO	FAI	POO	DKR
40. Street lighting?	9%	68%	18%	4%	1%
41. City sanding and salting of streets?	11%	64%	18%	4%	4%

As you may know, property taxes are divided between the City of Champlin, Hennepin County, and your school district.

42. Would you favor or oppose an increase in city property taxes, if it were needed to maintain city services at their current level?	FAVOR.....	44%
	OPPOSE.....	45%
	DON'T KNOW/REFUSED....	11%

IF "OPPOSE," ASK: (N=180)

43. What services would you be willing to see cut to keep property taxes at their current level?

UNSURE, 27%; ADMINISTRATION, 8%; NO NEED/CUT WASTE, 27%; POLICE, 4%; PARKS, 22%; SCHOOLS, 4%; CODE ENFORCEMENT, 2%; STREET MAINTENANCE, 4%; SCATTERED, 2%.

44. Would you favor or oppose a reduction in city services if your city property taxes could be reduced?	FAVOR.....	26%
	OPPOSE.....	60%
	DON'T KNOW/REFUSED....	15%

IF "FAVOR," ASK: (N=103)

45. What services would you be willing to see cut to reduce your property taxes?

UNSURE, 30%; ADMINISTRATION, 9%; NO NEED/CUT WASTE, 14%; POLICE, 6%; PARKS, 20%; SCHOOLS, 2%; STREET MAINTENANCE, 12%; RECYCLING, 3%; SCATTERED, 5%.

46. In comparison with neighboring cities, do you consider the City portion of your property taxes to be very high, somewhat high, about average, somewhat low, or very low?	VERY HIGH.....	9%
	SOMEWHAT HIGH.....	32%
	ABOUT AVERAGE.....	43%
	SOMEWHAT LOW.....	3%
	VERY LOW.....	1%
	DON'T KNOW/REFUSED....	14%

47. When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor?

EXCELLENT.....	8%
GOOD.....	64%
ONLY FAIR.....	21%
POOR.....	1%
DON'T KNOW/REFUSED.....	6%

As you may know, the City of Champlin receives no state aid, and relies on property taxes to fund basic services. Eighty-three percent of the property tax levy pays for basic city services, including Police, Fire, Street Maintenance and Snowplowing, and Parks and Recreation.

48. If you could increase the budget by 1%, which ONE of these major areas would you prioritize for the increase -- Police, Fire, Street Maintenance and Snowplowing, or Parks and Recreation?

POLICE.....	41%
FIRE.....	7%
STREET MAINT/SNOW.....	32%
PARKS AND RECREATION..	14%
NONE (VOL.).....	2%
DON'T KNOW/REFUSED.....	6%

49. Would you favor or oppose a property tax increase to support a bare pavement policy that would allow the City to use enough salt and chemicals to remove 75% to 95% of the ice on the roadways in the winter?

FAVOR.....	40%
OPPOSE.....	46%
DON'T KNOW/REFUSED....	14%

As you may know, some cities have changed their curbside recycling program to a single-sort recycling program. In this program, residents separate the recyclables from their garbage, but do not have to sort their recycling materials into two categories, as you have to currently in the City of Champlin. Instead they place them unsorted into a large recycling bin. Recyclables are picked up every other week, instead of on a weekly basis. This service would require an additional fee of \$1.50 per month per household.

50. Would you support or oppose the city switching to a single-sort recycling program? (WAIT FOR RESPONSE) Do you feel strongly that way?

STRONGLY SUPPORT.....	12%
SUPPORT.....	25%
OPPOSE.....	24%
STRONGLY OPPOSE.....	32%
DON'T KNOW/REFUSED.....	7%

Moving on....

51.	In the past two years, have you had any personal contact with the Champlin Police Department?	YES.....42% NO.....58% DON'T KNOW/REFUSED.....1%
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IF "YES," ASK: (N=167)

52.	Was the situation one involving traffic violations, investigation of a crime, providing emergency services, public service information or something else?	TRAFFIC VIOLATION.....15% INVESTIGATION.....25% EMERGENCY SERVICES....24% PUBLIC SERVICE INFO...14% SOMETHING ELSE.....22% DON'T KNOW/REFUSED.....0%
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53.	Would you say the way the Police Department handled the situation was excellent, good, only fair, or poor?	EXCELLENT.....43% GOOD.....37% ONLY FAIR.....10% POOR.....10% DON'T KNOW/REFUSED.....1%
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54.	Would you say the time it took the Police Department to respond was prompt?	YES.....88% NO.....6% DON'T KNOW/REFUSED.....6%
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55.	Would you say the Police Department personnel were courteous and acted in a professional manner?	YES.....86% NO.....12% DON'T KNOW/REFUSED.....2%
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56.	Do you feel safe in your immediate neighborhood walking alone at night?	YES.....85% NO14% DON'T KNOW/REFUSED.....1%
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57.	How would you rate the amount of traffic enforcement, such as speeding and stop sign violations, by the police in your residential neighborhood -- too much, about right or not enough?	TOO MUCH.....11% ABOUT RIGHT AMOUNT....61% NOT ENOUGH.....28% DON'T KNOW/REFUSED.....1%
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58.	How would you rate the amount of police patrolling in your residential neighborhood -- too much, about right, or not enough?	TOO MUCH.....4% ABOUT RIGHT AMOUNT....67% NOT ENOUGH.....28% DON'T KNOW/REFUSED.....1%
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59. What do you consider to be the greatest public safety problem in Champlin? (PROBE)

UNSURE, 21%; NOTHING, 7%; SEX OFFENDERS, 2%; TRAFFIC SPEEDING, 20%; THEFT, 5%; TRAFFIC CONTROL VIOLATIONS, 6%; TRAFFIC CONGESTION, 7%; TEEN LOITERING, 7%; VANDALISM, 3%; PEDESTRIAN SAFETY, 6%; DRUGS, 4%; RENTAL PROPERTIES, 2%; TEEN DRIVING, 3%; BURGLARLY, 2%; SCATTERED, 5%.

Moving on....

The City of Champlin has established new lawn sprinkling regulations. The regulations currently state that odd-numbered addresses may water only on odd-numbered days and even-numbered addresses may water only on even-numbered days. The regulations also prohibit lawn sprinkling between the hours of 10 am and 7 pm. The policy attempts to address water conservation and allow watering only during the most efficient times of the day. These regulations will also minimize the chance of shortfalls during times of peak water use.

60. Prior to this survey, were you aware of the lawn-sprinkling regulations?	YES.....92%
	NO.....5%
	DON'T KNOW/REFUSED.....3%
61. Do you favor or oppose the new lawn sprinkling regulations? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY FAVOR.....39%
	FAVOR.....42%
	OPPOSE.....7%
	STRONGLY OPPOSE.....6%
	DON'T KNOW/REFUSED.....7%

Continuing....

62. Other than voting, do you feel that if you wanted to, you could have a say about the way the City of Champlin runs things?	YES.....61%
	NO.....33%
	DON'T KNOW/REFUSED.....7%
63. How much do you feel you know about the work of the Mayor and City Council -- a great deal, a fair amount, or very little?	GREAT DEAL.....6%
	FAIR AMOUNT.....38%
	VERY LITTLE.....52%
	DON'T KNOW/REFUSED.....4%

64. From what you know, do you approve or disapprove of the job the Mayor and City Council are doing? (WAIT FOR RESPONSE) And do you feel strongly that way?

	STRONGLY APPROVE.....	17%
	SOMEWHAT APPROVE.....	55%
	SOMEWHAT DISAPPROVE....	8%
	STRONGLY DISAPPROVE....	5%
	DON'T KNOW/REFUSED....	16%

IF "SOMEWHAT DISAPPROVE" OR "STRONGLY DISAPPROVE," ASK:
(N=48)

65. Why did you rate them (somewhat/strongly disapprove?)

UNSURE, 2%; POOR JOB, 15%; POOR COMMUNICATION, 35%;
POOR SPENDING, 19%; TOO MUCH ROAD CONSTRUCTION 2%;
COULD IMPROVE, 6%; TOO MUCH GROWTH, 17%; SCATTERED,
4%.

66. How much first-hand contact have you had with the Champlin City staff -- quite a lot, some, very little, or none at all?

	QUITE A LOT.....	5%
	SOME.....	26%
	VERY LITTLE.....	37%
	NONE AT ALL.....	29%
	DON'T KNOW/REFUSED....	3%

67. From what you have seen or heard, how would you rate the job performance of the Champlin City staff -- excellent, good, only fair, or poor?

	EXCELLENT.....	13%
	GOOD.....	44%
	ONLY FAIR.....	11%
	POOR.....	2%
	DON'T KNOW/REFUSED....	31%

IF A JUDGMENT IS GIVEN, ASK: (N=276)

68. Could you tell me why you feel that way?

UNSURE, 8%; GOOD JOB, 18%; GOOD COMMUNICATION, 5%;
POOR JOB, 3%; POOR COMMUNICATION, 7%; HELPFUL, 31%;
FRIENDLY, 12%; HIGH SALARIES, 2%; COULD IMPROVE, 6%;
NO PROBLEMS, 7%; SCATTERED, 2%.

69. During the past year, have you visited or contacted Champlin City Hall in person, or on the telephone?

	YES.....	37%
	NO.....	63%
	DON'T KNOW/REFUSED....	1%

IF "YES," ASK: (N=147)

Thinking about your last contact with the City, for each of the following characteristics, please rate the service as excellent, good, only fair, or poor....

	EXC	GOO	FAI	POO	DKR
70. Ease of reaching a City Staff member who could help you?	42%	49%	5%	4%	0%
71. Courtesy of the City Staff?	46%	43%	9%	3%	0%
72. Efficiency of the City Staff?	38%	46%	10%	5%	1%

Moving on....

73. How would you rate the maintenance and condition of City parks and trails -- excellent, good, only fair, or poor?	EXCELLENT.....	22%
	GOOD.....	59%
	ONLY FAIR.....	13%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	5%
74. Other than for voting, have you or members of your household used the Champlin Ice Forum? (IF "YES," ASK:) How would you rate your experience -- excellent, good, only fair, or poor?	NO.....	58%
	YES/EXCELLENT.....	14%
	YES/GOOD.....	24%
	YES/ONLY FAIR.....	2%
	YES/POOR.....	1%
	DON'T KNOW/REFUSED.....	2%
75. How often do you or members of your household use the pedestrian bridge over Highway 169 -- frequently, occasionally, rarely, or never?	FREQUENTLY.....	7%
	OCCASIONALLY.....	21%
	RARELY.....	22%
	NEVER.....	51%
	DON'T KNOW/REFUSED.....	0%
76. Regardless of your use, do you think the construction of the pedestrian bridge over Highway 169 was a wise use of city funds? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY YES.....	41%
	YES.....	39%
	NO.....	7%
	STRONGLY NO.....	10%
	DON'T KNOW/REFUSED.....	3%

I would like to read you a short list of community facilities, which could be developed in the City of Champlin in the future. For each one, please tell me if you would strongly support the use of city funding for the facility, somewhat support, somewhat oppose or strongly oppose the use of city funding for the facility. (ROTATE)

	STS	SMS	SMO	STO	DKR
77. A second sheet of ice at the Ice Forum?	10%	24%	28%	25%	13%
78. Outdoor swimming pool?	23%	40%	16%	16%	5%

	STS	SMS	SMO	STO	DKR	
79. Gymnasium space?	12%	33%	28%	21%	7%	
80. Large meeting and/or banquet rooms with kitchen facilities for uses such as weddings and community events?	15%	35%	22%	22%	6%	
81. Expansion of the skate park facilities?	12%	29%	22%	26%	12%	
82. Does the current mix of City park and recreation programming meet the needs of your household?	YES.....	91%	NO.....	5%	DON'T KNOW/REFUSED.....	5%

IF "NO," ASK: (N=18)

83. What program(s) do you feel are lacking?

UNSURE, 6%; TEEN PROGRAMS, 33%; SENIOR PROGRAMS, 11%; PARK PROGRAMS, 11%; YOUNG CHILDREN PROGRAMS, 17%; TRAIL PROGRAMS, 6%; PROGRAMS IN THE EVENING, 6%; SWIMMING LESSONS, 6%; SCATTERED, 6%.

84. During the past two years, have you or members of your household attended the Father Hennepin Festival? (IF YES, ASK:) How would you rate your experience -- excellent, good, only fair, or poor?	NO.....	32%	YES/EXCELLENT.....	14%	YES/GOOD.....	42%	YES/ONLY FAIR.....	10%	YES/POOR.....	1%	DON'T KNOW/REFUSED.....	1%
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IF "NO," ASK: (N=128)

85. Are there any changes or improvements which would induce you to attend the Father Hennepin Festival?

UNSURE, 9%; NO, 76%; DIFFERENT LOCATION, 8%; DIFFERENT DATE, 2%; MORE FOOD, 2%; SCATTERED, 2%.

Changing topics....

If you work outside of the home, please answer the next questions about your own job; if you do not work outside of the home, please answer the next question in terms of the job of your spouse or partner, if applicable.

86. What is your average commute time to your job location?

DON'T KNOW/REFUSED.....	1%
5 MINUTES OR LESS.....	5%
6 TO 10 MINUTES.....	8%
11 TO 15 MINUTES.....	11%
16 TO 20 MINUTES.....	15%
21 TO 30 MINUTES.....	19%
OVER 30 MINUTES.....	24%
NOT APPLICABLE.....	19%

Moving on....

87. What is your principal source of information about Champlin City Government and its activities? (PROBE)

UNSURE, 2%; CHAMPLIN CHRONICLE, 38%; CABLE TV, 20%; CHAMPLIN-DAYTON PRESS, 25%; MAILINGS, 4%; WORD OF MOUTH, 5%; E-MAIL/WEBSITE, 4%; SCATTERED, 3%.

88. How would you prefer to receive information about Champlin City Government and its activities?

UNSURE, 2%; CHAMPLIN CHRONICLE, 38%; CABLE TV, 14%; CHAMPLIN-DAYTON PRESS, 20%; MAILINGS, 13%; WORD OF MOUTH, 4%; E-MAIL/WEBSITE, 9%; SCATTERED, 1%.

89. During the past year, did you or members of your household regularly read the "Champlin Chronicle," the City's newsletter?

YES.....	83%
NO.....	17%
DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=333)

90. How would you rate the quality of the newsletter -- excellent, good, only fair, or poor?

EXCELLENT.....	18%
GOOD.....	69%
ONLY FAIR.....	12%
POOR.....	0%
DON'T KNOW/REFUSED.....	0%

As you may know, the City of Champlin publishes the "Champlin Chronicle" fives times per year.

91. Do you think this is about the right amount, or should the "Champlin Chronicle" be published more often or less often?

ABOUT THE RIGHT AMT...	64%
MORE OFTEN.....	26%
LESS OFTEN.....	4%
DON'T KNOW/REFUSED.....	6%

Moving on....

When a road project or a project requiring a planning permit takes place, residents within a certain distance of the project are notified about the project by a city mailing to their home.

92. Have you experienced a development YES.....37%
 or city road project near your NO.....61%
 home in the past two years? DON'T KNOW/REFUSED.....2%
 IF "YES," ASK: (N=149)

93. Did you receive a city mail- YES.....79%
 ing from the City's Planning NO.....17%
 and/or Engineering Depart- DON'T KNOW/REFUSED.....5%
 ments that explained the
 project?

IF "YES," ASK: (N=117)

94. Did you find the mailing YES.....94%
 helpful? NO.....4%
 DON'T KNOW/REFUSED.....2%

95. What changes or improvements would you make to the city's
 method of notifying residents of planned developments or
 road projects?

UNSURE, 25%; NOTHING, 51%; DELIVERY CONFIRMATION ON MAIL
 INGS, 4%; WIDER NOTIFICATION, 3%; E-MAIL, 5%; PUT IN
 CHAMPLIN CHRONICLE, 4%; NEIGHBORHOOD MEETINGS, 2%; TRAFFIC
 SIGNS, 2%; SCATTERED, 6%.

96. Do you recall receiving the quar- YES.....93%
 terly City Park and Recreation NO.....6%
 Brochure during the past year? DON'T KNOW/REFUSED.....2%

The official city newspaper publication is the "Champlin-Dayton
 Press."

97. Do you or any members of your YES.....66%
 household receive and read the NO.....34%
 "Champlin-Dayton Press?" DON'T KNOW/REFUSED.....1%

98. Does your household currently sub- YES.....68%
 scribe to cable television? NO.....31%
 REFUSED.....2%

IF "NO," ASK: (N=122)

99. Do you have access to local government access Channel 16? (IF "NO," ASK:) Were you aware you could receive the local government access channel free of charge?

YES.....	25%
NO/YES.....	16%
NO/NO.....	52%
DON'T KNOW/REFUSED.....	7%

IF "YES," ASK: (N=271)

100. How often during the past year have you watched Champ- lin City Council or Advisory Commission, such as Planning or Parks, meeting telecasts on Channel 16 -- frequently, occasionally, rarely, or never?

FREQUENTLY.....	16%
OCCASIONALLY.....	30%
RARELY.....	29%
NEVER.....	24%
DON'T KNOW/REFUSED.....	0%

101. How would you rate the quality of the telecasts -- excellent, good, only fair, or poor?

EXCELLENT.....	6%
GOOD.....	40%
ONLY FAIR.....	29%
POOR.....	1%
DON'T KNOW/REFUSED.....	23%

102. Do you have access to the Internet at home? (WAIT FOR RESPONSE) Do you have access to the Internet at work?

HOME ONLY.....	37%
WORK ONLY.....	7%
BOTH.....	43%
NEITHER.....	13%
DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=349)

103. Have you accessed the City's website?

YES.....	50%
NO.....	47%
DON'T KNOW/REFUSED.....	2%

IF "YES," ASK: (N=175)

104. Were you able to find what you were looking for?

YES.....	89%
NO.....	9%
DON'T KNOW/REFUSED.....	3%

105. How would you rate the website -- excellent, good, only fair, or poor?

EXCELLENT.....	15%
GOOD.....	59%
ONLY FAIR.....	19%
POOR.....	2%
DON'T KNOW/REFUSED.....	4%

106. What information would you like to see on the City of Champlin's website?

UNSURE, 44%; FINE AS IS, 20%; GENERAL INFORMATION, 4%; EASIER NAVIGATION, 5%; CITY COUNCIL MINUTES, 3%; PARKS AND RECREATION, 4%; DEVELOPMENT PROJECTS, 9%; CITY EVENTS, 5%; CODES AND ORDINANCES, 2%; CURRENT CITY NEWS, 3%; SCATTERED, 2%.

As you may know, some cities are starting to offer high-speed wireless Internet. The high-speed wireless Internet service is somewhat faster than dial-up, but somewhat slower than cable or DSL. Also, it is less expensive than cable or DSL, but more expensive than dial-up. The City of Champlin, itself, could offer wireless high-speed Internet access to residents. To do so would require the use of city funding to construct and maintain the wireless infrastructure, and residents would be charged a user fee for this service.

107. Would you support or oppose the City offering wireless high-speed Internet access? (WAIT FOR RESPONSE) Do you feel strongly that way?

	STRONGLY SUPPORT.....	16%
	SUPPORT.....	24%
	OPPOSE.....	14%
	STRONGLY OPPOSE.....	30%
	DON'T KNOW/REFUSED....	16%

IF "STRONGLY SUPPORT" OR "SUPPORT," ASK: (N=159)

108. How much would you be willing to pay for wireless high-speed Internet service offered by the City of Champlin? Would you be willing to pay \$___ per month? (CHOOSE RANDOM STARTING POINT; MOVE UP OR DOWN DEPENDING ON ANSWER) How about \$___ per month? (REPEAT PROCESS)

LESS THAN \$25.00.....	54%
\$30.00.....	23%
\$35.00.....	10%
\$40.00.....	4%
\$45.00.....	2%
MORE THAN \$45.00.....	3%
DON'T KNOW/REFUSED....	4%

Now, just a few more questions for demographic purposes....

Could you please tell me how many people in each of the following age groups live in your household. Let's start oldest to youngest....

109. First, persons 65 or over?

0.....	85%
1.....	9%
2 OR MORE.....	6%

110. Adults under 65?	0.....9%
	1.....11%
	2.....65%
	3.....10%
	4 OR MORE.....5%
111. School-aged children or pre-schoolers?	0.....51%
	1.....21%
	2.....20%
	3 OR MORE.....8%
112. Do you own or rent your present residence?	OWN.....88%
	RENT.....12%
	DON'T KNOW/REFUSED.....0%
113. What is your age, please?	18-24.....3%
	25-34.....12%
	35-44.....30%
	45-54.....29%
	55-64.....15%
	65 AND OVER.....11%
	REFUSED.....0%
114. Gender	MALE.....49%
	FEMALE.....51%
115. WARD	ONE.....24%
	TWO.....29%
	THREE.....24%
	FOUR.....24%